

KA ĀHE IA TE HAERE KI NGĀ WĀHI KAI ME NGĀ WHARE INU?

Nā ngā here aukati e kore e āhei te kaiutu te kuhu ki ngā wāhi Petipeti o SKYCITY, ngā wāhi inu me ngā wāhi kai hoki i roto i ērā wāhanga. I SKYCITY i Queenstown, ko te wāhi katoa. Engari, ka āhei te kaiutu te haere ki ngā wāhi inu, kai, hōtera me ngā pokapū huihuinga i waho o ngā wāhi petipeti i SKYCITY Tāmaki Makaurau me SKYCITY Kirikiriroa.

HE AHA NGĀ TAUTOKO E WĀTEA ANŌ KI NGĀ TĀNGATA KUA AUKATIHIA?

E āki ana a SKYCITY i ngā tāngata ki te whiriwhiri i tētahi tangata kaiarahi hei tautoko me tētahi tumu kōrero ngaio hei ārahi, hei āwhina hoki i a rātau. He rārangi ingoa o ngā ratonga tumu kōrero e whakaratohia e mātau, ā he kore utu, muna, ka mutu kei te wātea i ngā haora 24 i te rā. Me te aha, e wātea ana i roto i ngā momo reo.

TE WAEA ĀWHINA PETIPETI 0800 654 655

SKYCITY Tāmaki Makaurau 0800 SKYCITY (0800 759 2489)

SKYCITY Kirikiriroa 07 834 4900

SKYCITY Queenstown 03 441 0400

SKYCITY Kawenga Kaimanaaki

Īmera: hostresponsibility@skycity.co.nz

KAI TE MĀHARAHARA KOE MŌ NGĀ PETIPETI Ā TĒTAHI?

KA TAEA E SKYCITY TE ĀWHINA



SKYCITY Third Party Exclusion - Māori

TE HĀTEPE AUKATITANGA (TANGATA-MOTUHAKE)

He mea nui tonu ki a SKYCITY ōna kawenga hei kaimanaaki: ko te haumaruru me te hauora o ōna kaiutu te mea tuatahi. Ka mutu he here ā ture anō ā mātau i raro i te Ture Petipeti o Aotearoa 2003 nā te mea he whare petipeti mātau.

Ka pā mai ngā pēhitanga kino ki ētahi tāngata, tae atu ki te kore moni, te tūkino wairua me te whakauaua i ngā whanaungatanga.

Mēnā e āwangawanga ana koe mō ngā petipeti a tētahi hoa, mema o tō whānau rānei, kei te hiahia a SKYCITY ki te kōrero, ki te rongu kōrero mai i a koe.

KEI TE ĀWANGAWANGA AU MŌ NGĀ MAHI PETIPETI A TĒTAHI O AKU HOA. KĀORE TAKU HOA I TE WHAKAAE KEI TE RARURARU IA. HE AHA NGĀ MAHI E TAEA E SKYCITY TE ĀWHINA?

Ko tētahi o ngā huarahi kei a SKYCITY ko te ārai i te kaiutu mai ngā wāhi petipeti i ana Whare Petipeti i Aotearoa mō ngā tau e rua. He upane nui tēnei mō SKYCITY, nō reira ehara tēnei i te mea māmā. Me whakapā atu koe ki te Wāhanga Kaimanaaki Whaikawenga o SKYCITY.

KO TE WHAKAWĀTEA MAI ANAKE TE HUARAHI?

Kao – he kōwhiringa noa iho tēnei o ngā upane whānui e wātea ana, me te whai anō i ngā aratohu petipeti whai kawenga me te haere ki tētahi tumu kōrero ngaio. Mō ētahi atu pārongo whakapā atu ki te Waea āwhina Petipeti: 0800 654 655 tirohia rānei a www.gamblingproblem.co.nz.

HE AHA TE HĀTEPE MŌ TE WHAKAWĀTEA?

Ka korero tahi mātau me koe mō ō āwangawanga, me te arotake i ngā taunakitanga katoa o waho e tukuna ana e koe (hei tauira ko ngā pānui pūtea pēke, ngā pire tāwēwē). Kātahi ka whakahaerehia e SKYCITY tētahi whakatewhatewha ā roto o ngā mahi petipeti a te kaiutu me tōna whanonga i a ia i roto i te whare petipeti.

Tērā pea ka hiahia a SKYCITY ki te hui tahi me te kaiutu ki te kōrero mō ana mahi petipeti. I tēnei hui, kāore a SKYCITY e kōrero mō tō whakapā mai me mātau, engari tonu mēnā ka whakaaehia e koe.

Ki te tau ki a SKYCITY e tika, e pono ana hoki o āwangawanga, ka tukuna he wāhanga e SKYCITY ki te kaiutu ki te whakawātea i a ia anō mai i SKYCITY mō te kotahi tau me te ū anō ki ngā here. Ki te whakahē rātau ki tēnei huarahi, ka whakamārama atu ki a rātau kua whakataua a SKYCITY ki te aukati i a rātau mō te rua tau te iti rawa. Ka tuhia a rātau meka me te whakaahua i a rātau anō. Ko te kaupapa o te whakaahua he āwhina i a SKYCITY ki te tautuhi i te kaiutu mēnā ka whakamātau ia ki te kuhu atu

anō ki ngā wāhi petipeti i te wā e aukatihia ia.

Ka ākina te kaiutu ki te tono i tētahi hei kaiārahi mōna (he mema nō te whānau, hoa rānei) hei tautoko i a ia, me te whiriwhiri anō i tētahi ratonga tumu kōrero.

Mēnā he kāri Tūmahi tā rātau ka taea te tango i ngā hua o roto. Kātahi ka whakakorehia tā rātau kāri.

HE MUNA?

Ko te hātepe aukati he ratonga matawhāiti e whakahaerehia ki tētahi wāhi motuhake mai i te papa petipeti. Ka noho muna ngā pārongo e kohia ana, ka mutu ka whakamahia noa iho hei āwhina i a SKYCITY ki te aukati anō i te kaiutu mai i te kuhu mai anō ki roto i ngā wāhi petipeti.

Hei whakamārama noa iho, nā te Ture Punanga 1993 e kore e āhei a SKYCITY te whakamōhio atu ki a koe ngā putanga me te whakatau o te whakatewhatewha ā roto mō te kaiutu.

Ka taea te waiho i tō wāhanga i roto i te hātepe kia noho muna – mēnā koinei tō hiahia, kāore e kōrerohia atu te kaiutu i whakapā atu koe ki a mātau mō ō āwangawanga.

HE AHA NGĀ HERE MŌ TE TUKU MAI ANŌ KI ROTO?

- Kāore i takahia te aukatitanga tangata motuhake mō ngā marama e ono o mua atu; me
- Ngā taunakitanga i haere te kaiutu ki ngā hui tumu kōrero e ono te iti rawa.

Ina tutuki ai i te kaiutu ēnei here whakauru anō, me tono ia mō tētahi whakauru ōkawa ki a SKYCITY. Kāore te kaiutu e taea te kuhu atu ki ngā wāhi petipeti kia whakaaehia rā anō tana tono. Tērā pea ka whiriwhiri a SKYCITY ki te whakauru anō i tētahi here whakauru tāpiri i ngā wāhi e hiahia ana rātau.

KA AHA MĒNĀ KA WHAKAMĀTAU TE KAIUTU KI TE KUHU KI NGĀ WĀHI PETIPETI I TE WĀ E AUKATIHIA ANA IA?

Tērā pea ka hāmenehia e Te Tari Taiwhenua me te whaina anō i a ia. Ki te mau ia i ngā wā neke atu i te kotahi, tērā pea ka tukuna he Pānui “Requirement to Leave the Premises” (RLTP), tētahi Pānui Kaihaumi rānei e Ngā Pirihimana o Aotearoa. Ko tōna tikanga, e kore ia e āhei atu ki roto i tētahi wāhanga o taua SKYCITY mō tētahi rua tau anō. Ki te takahia e ia te Pānui Kaihaumi, tērā pea ka hāmenetia ia e Ngā Pirihimana o Aotearoa.

KA WHIWHI ANŌ I TE KAIUTU ĒTAHI PĀNUI WHAKATAIRANGA?

Kao.